



Careline365

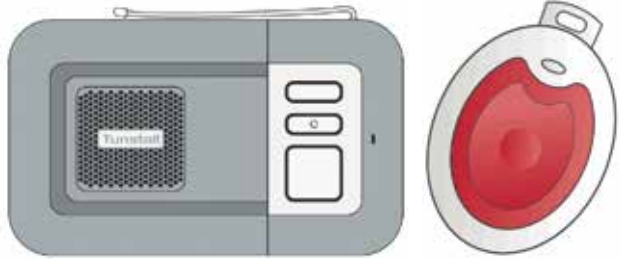
Lifeline Vi Installation Guide



Contents

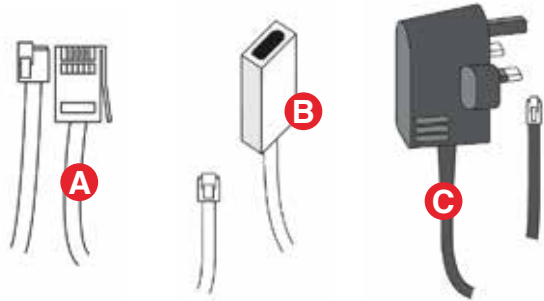
Alarm

- Lifeline Vi alarm
- MyAmie pendant



Connections

- Telephone cable (3 metre cable)
- Telephone adaptor
- Mains adaptor (3 metre cable)



Pendant wearing options

- Neck cord
- Wrist strap



If any of the items listed above are missing then please contact us on **0800 101 3333**

Connecting your alarm

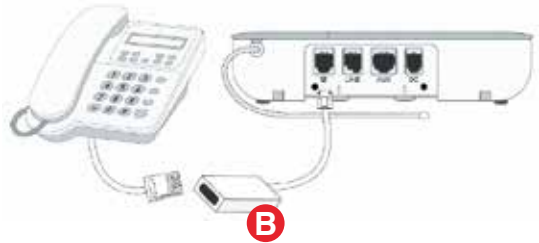
Step 1

Plug the supplied telephone cable **A** into the Lifeline Vi alarm using the socket labelled LINE. Put the other end of the cable into your telephone socket on the wall.



Step 2

Plug the telephone adaptor **B** into the Lifeline Vi alarm using the socket labelled and then plug all required telephones / equipment into the telephone adaptor **B** using a multi socket extension if required (not supplied).



Step 3

Plug the mains adaptor **C** into the Lifeline Vi alarm socket labelled DC and then connect to the mains power. Note – ensure the mains power is switched on.



Broadband

If you have broadband, please make sure that a high quality ADSL filter is used and that the alarm is connected to the phone (analogue) socket on the filter. If you need further advice, please contact us.

What we need from you

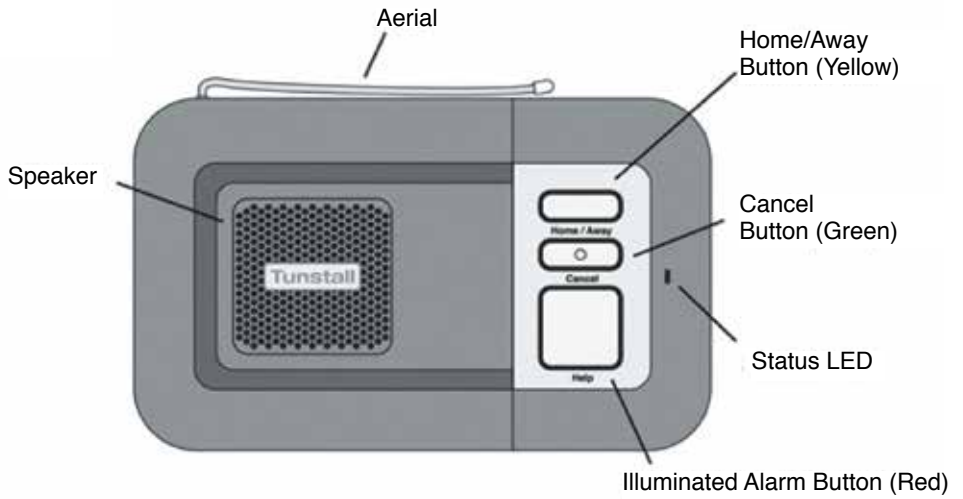
Please only test the system after we have received all the information from the forms that came with your alarm.

If you are posting the forms back to us please allow 36 hours (excluding Sundays) for us to receive your forms and upload your information. For urgent installs please call 0800 101 3333 and we can speed up this process.

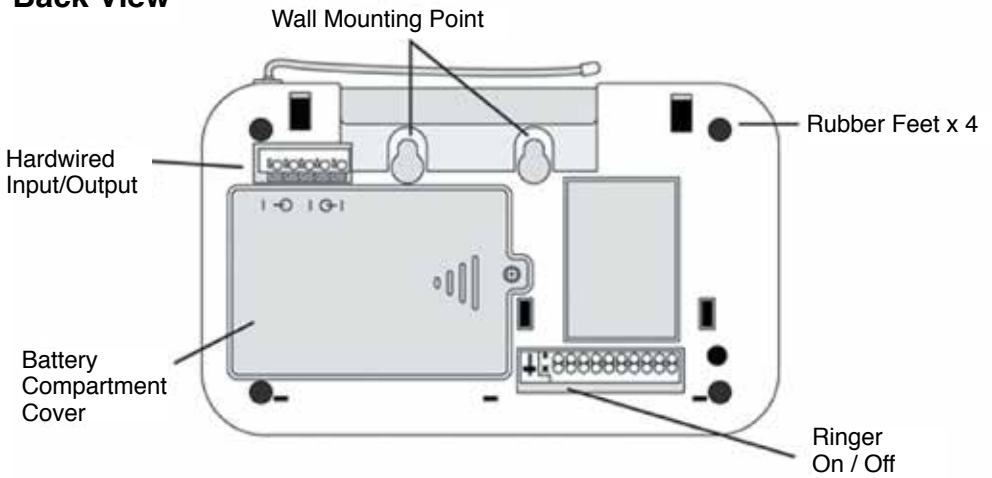
Testing

1. Press the red help button on the alarm to raise a call through to the monitoring centre.
2. Attach either the neck cord or wrist strap to the pendant and press the red button to raise a call through to the monitoring centre.
3. Next, test the pendant again in another part of your home or garden to make sure you've got enough coverage.
4. Request a call back from the monitoring centre to make sure that there's no interference on your telephone.
5. Now take your telephone off the hook and press your pendant. This 'off the hook' test must be completed for each telephone you have.
6. Finally, if you have a broadband connection, please check to make sure that it's still working correctly.
7. Careline recommend that you press the red button on the pendant once a month to ensure that your system is working correctly.
8. You've now completed the installation and testing.

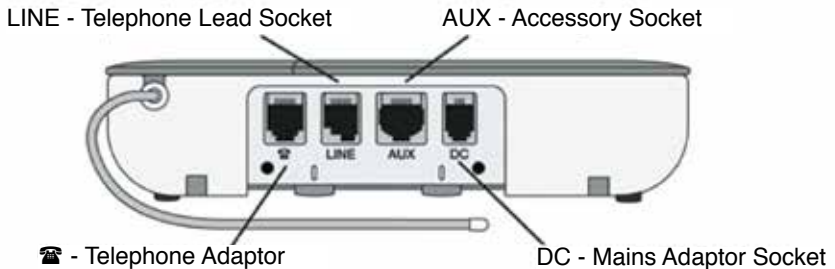
Front View



Back View



End View



Contact details

For more information:

Call **0800 101 3333**

Email **info@careline.co.uk**

Click **www.careline.co.uk**



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